

















## Food Services Industry

- Indian food services industry size is around INR 4.5 tn and is expected to grow at 9% till FY25
- Organised space is growing faster at 15% CAGR
- Organised space is gaining market share FY10-18%, FY15-29%, FY20-38%
- Industry has gone through 3 different phases

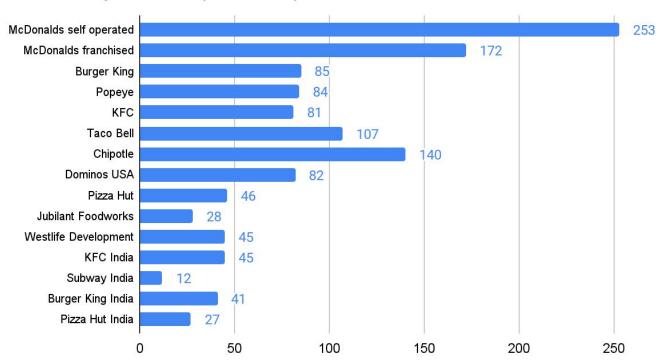
## Food Services Industry

| Country      | Contribution of FSI to GDP | Share of Chain<br>QSR to total FSI |
|--------------|----------------------------|------------------------------------|
| US           | 2.6%                       | 39.0%                              |
| China        | 4.3%                       | 5.0%                               |
| Brazil       | 4.6%                       | 9.0%                               |
| UK           | 2.7%                       | 18.0%                              |
| India        | 2.1%                       | 4.0%                               |
| Indonesia    | 2.9%                       | 6.0%                               |
| Russia       | 0.7%                       | 33.0%                              |
| Saudi Arabia | 2.6%                       | 15.0%                              |
| South Africa | 1.3%                       | 38.0%                              |

Source: Technopak, Euromonitor

## QSR (Global vs Indian)

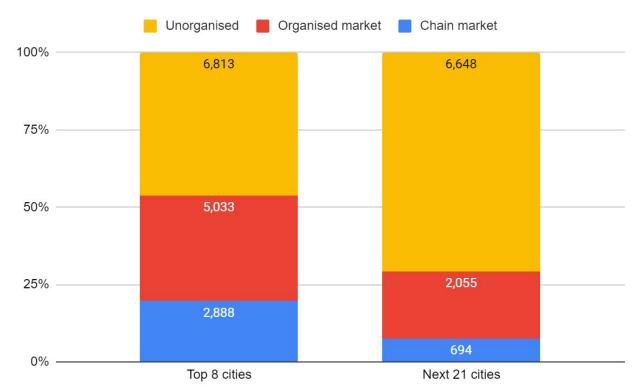
#### Revenue per store (Rs in Mn)



Source: Technopak,

Company data

## Annual Spend per person (INR)



Source: Company data

### QSR Market is still urban centric....



Source: Technopak, Euromonitor

## Demographics will help drive QSR growth

|             | Eating out | Ordering in | Average     | Average    |
|-------------|------------|-------------|-------------|------------|
|             | frequency/ | frequency/  | spend per   | spend per  |
| Age Group   | month      | month       | outing (Rs) | order (Rs) |
| 15-24 years | 2.3        | 0.9         | 230         | 124        |
| 25-34 years | 1.9        | 0.7         | 225         | 118        |
| >35 years   | 1.5        | 0.3         | 303         | 107        |

Source: Burger King DRHP

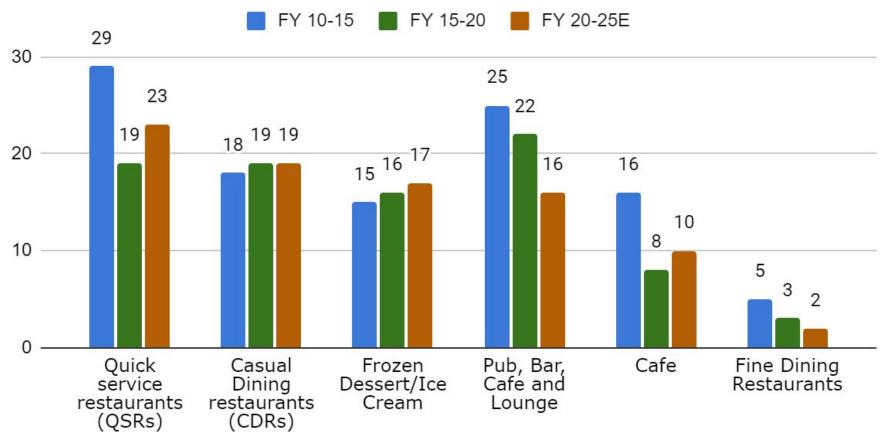
#### Different formats

- <u>Fine dining restaurants (Rs 29 bn)</u>: Full service restaurants with high quality interiors, specific cuisine speciality and a high standard of service.
   Model typically involves high average sales per cover.
- <u>Casual dining restaurants (Rs 885 bn)</u>: Restaurants service moderately priced food in an ambience oriented towards affordable dining with table service.
- Pub, Bar, Club and Lounge (Rs 176 bn): Outlets that majorly serve alcohol and related beverages and include night clubs & sports bars.

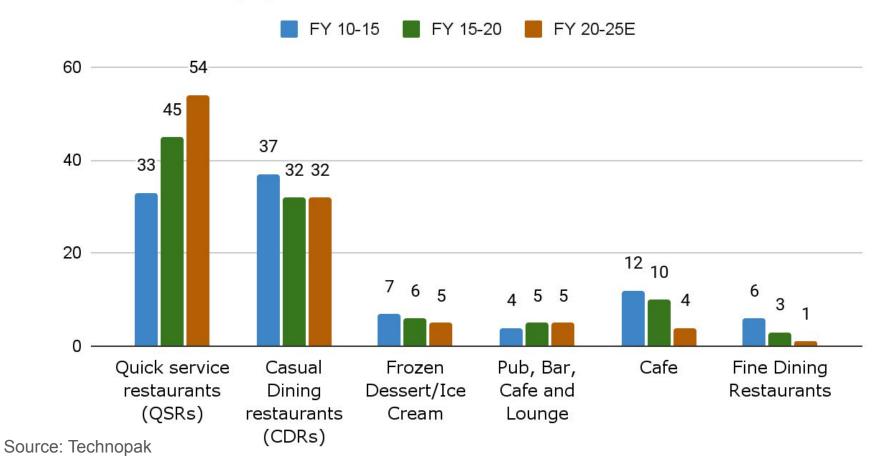
#### Different formats

- Quick Service restaurants (Rs 336 bn): Restaurants focus on speed of service, affordability and convenience. They include the dine-in, takeaway delivery sub-formats.
- <u>Cafes (Rs 97 bn)</u>: They include coffee bars and parlors. They are mostly casual restaurants and emphasize on serving beverages and food incidental to those beverages.
- Frozen Desserts (Rs 43 bn): Small kiosk outlets of ice cream brands, frozen yogurt etc.

#### Growth rates



## Market Share (%)



## Different type of franchise agreements

Master Franchise

- Company owned + Franchise
- 100% company owned
- Joint venture

## Partners of Global QSR's in India

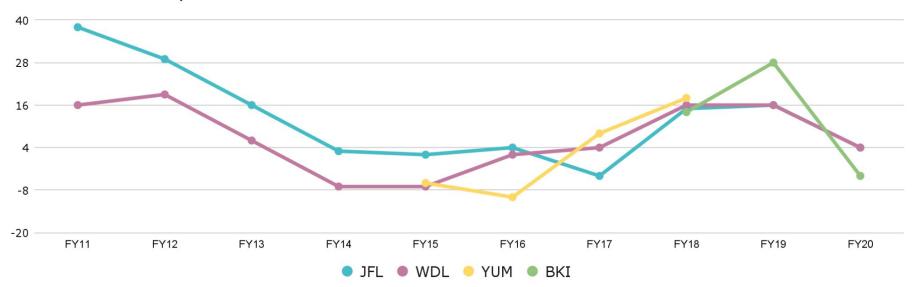
| Brand       | Global Company                    | India Company   | Agreement              | Royalty |
|-------------|-----------------------------------|---|------------------------|---------|
| Domino's    | Domino's Pizza Inc                | Jubilant Foodworks  | Master<br>Franchisee   | 3-4%    |
| Mcdonald's  | McDonald's Corporation            | North and east:MM Agarwal group South & West:Westlife Development   | Master<br>Franchisee   | 4-5%    |
| Pizza Hut   | Yum Brands Inc                    | Devyani International -Sapphire foods                               | Multiple<br>Franchisee | 7-8%    |
| KFC         | Yum Brands Inc                    | Devyani International -Sapphire foods                               | Multiple<br>Franchisee | 7-8%    |
| Subway      | Subway Group                      | Multiple franchisee partners  | Micro<br>Franchisee    | 7-8%    |
| Burger King | Restaurant Brand<br>International | Burger king India Ltd   | JV                     | 4-5%    |
| Chilli's    | Brinker International             | North and east: Stellar Concepts South & West: TexMex Cuisine India | Regional<br>Franchisee | 5-6%    |

## Growth drivers for the industry (very well known)

- Rising income levels
- Urbanisation and nuclearisation
- Increasing youth population
- Working women
- Higher convenience and busy lifestyles
- Higher internet penetration
- Growth of online food delivery and food tech

## Growth rates have been all over the place

#### SSG Trends over the past decade



## Impact of COVID

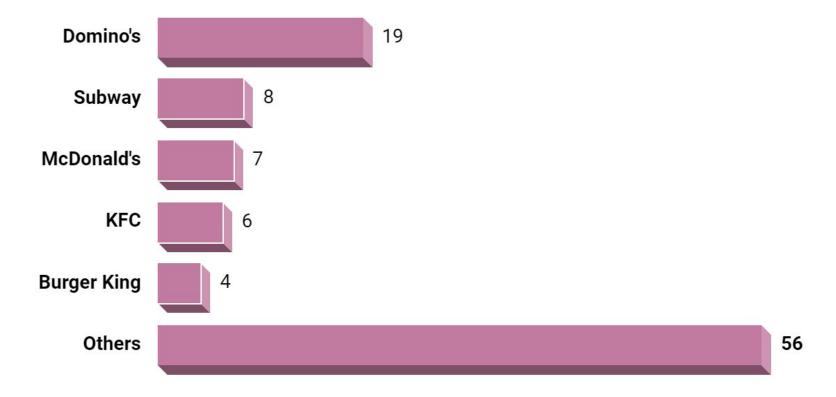
- 30-40% restaurants across India shutting down permanently in FY21
- Higher proportion of delivery orders backed by technology adoption from consumers
- Move towards branded players
- Focus on safety and hygiene
- Aggressive store expansion plans from organised players
- Increased supply of real estate due to closure of some restaurants

#### Source: Technopak

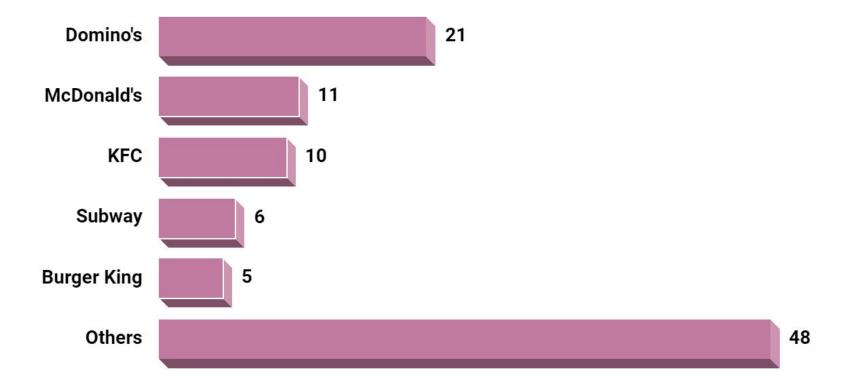
# Major players in the QSR

| Brands                         | Origin | Year of entry | Core Offering          | Outlets | 3  | Mini<br>Metros (%) | Tier I (%) | Tier II (%) |
|--------------------------------|--------|---------------|------------------------|---------|----|--------------------|------------|-------------|
| Domino's                       | USA    | 1996          | Pizza                  | 1354    | 25 | 32                 | 20         | 23          |
| Subway                         | USA    | 2001          | Sandwich               | 541     | 37 | 43                 | 12         | 8           |
| McDonald's                     | USA    | 1996          | Burger                 | 481     | 36 | 35                 | 17         | 12          |
| KFC                            | USA    | 2004          | Chicken                | 454     | 19 | 37                 | 21         | 23          |
| Wow! Momo                      | India  | 2008          | Momos/Chinese          | 317     | 29 | 59                 | 6          | 6           |
| Burger King                    | USA    | 2015          | Burger                 | 261     | 41 | 26                 | 11         | 23          |
| Jumbo King                     | India  | 2001          | Vada Pav               | 131     | 83 | 11                 | 6          | 0           |
| La Pino'z                      | India  | 2011          | Pizza                  | 134     | 27 | 21                 | 33         | 19          |
| Haldiram                       | India  | 1937          | Indian Snacks          | 80      | 79 | 9                  | 7          | 5           |
| Bikanervala                    | India  | 1950          | Indian Snacks          | 82      | 61 | 9                  | 14         | 16          |
| Smokin Joe's                   | India  | 1993          | Pizza                  | 50      | 58 | 20                 | 4          | 18          |
| Taco Bell                      | USA    | 2010          | Mexican Inspired foods | 57      | 32 | 54                 | 12         | 2           |
| Street food by Punjab<br>Grill | India  | 2008          | Indian Snacks          | 41      | 47 | 34                 | 12         | 7           |

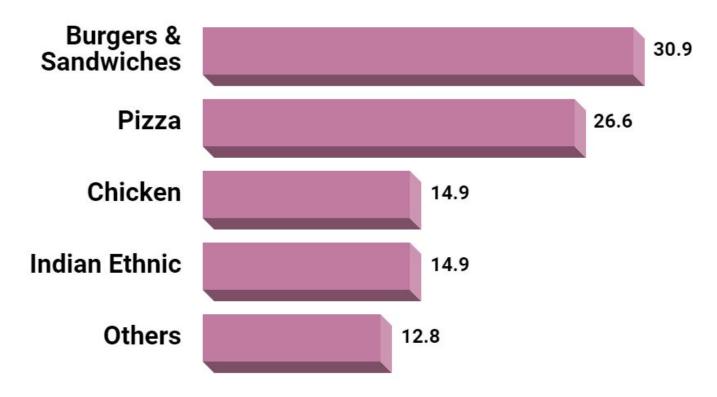
### Market Share by outlet count (%)



#### Market Share by Revenue (%)



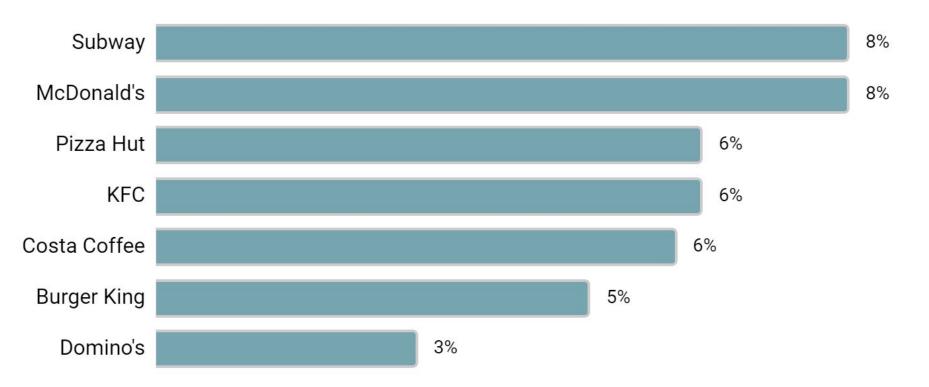
## Market Share (%) by cuisines



## Major store level costs

- Employee costs
- Lease rentals
- Ad spends
- Royalty

#### Long term royalty rate



## Sourcing of raw materials and supply chain management

- Most of the brand owners have a fix tie up with the raw material providers
- Some owners like Burger King gives flexibility to the master franchisee to pick up their own partners and build the supply chain afresh
- Burger King partners:

Patties & Fries - HyFun Foods Breads - Mrs Bectors

Distribution - ColdEx Beverages - Pepsico

Sauces - Veeba Cheese - Dynamix

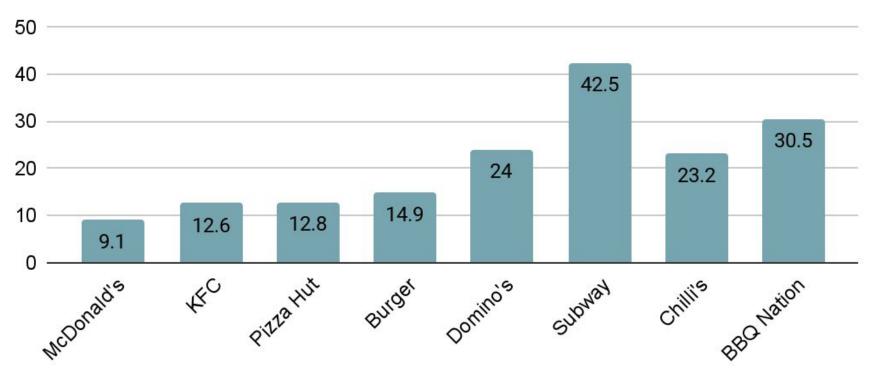
Chicken - Venky's

### Per store economics

|                             | Domino's | McDonald's | KFC     | Subway | Burger<br>King | Pizza Hut | Chilli"s | BBQ<br>Nation |
|-----------------------------|----------|------------|---------|--------|----------------|-----------|----------|---------------|
| Annual Sales/Day (INR)      | 77,500   | 125,000    | 125,000 | 32,500 | 115,000        | 75,000    | 145,000  | 155,000       |
| Annual Sales Per Store      |          |            |         |        |                |           |          |               |
| (INR Mn)                    | 28       | 45         | 45      | 12     | 41             | 27        | 52       | 56            |
| Gross Margin (%)            | 77       | 65         | 65      | 67     | 65             | 75        | 70       | 65            |
| Gross Margin (INR mn/Store) | 21       | 29         | 29      | 8      | 27             | 20        | 37       | 36            |
| Store EBITDA Margin (%)     | 22       | 14         | 15      | 21     | 13             | 18        | 20       | 20            |
| EBITDA (INR mn/Store)       | 6        | 6          | 7       | 2      | 5              | 5         | 10       | 11            |
| EBIT (INR mn/store)         | 5        | 4          | 4       | 2      | 4              | 3         | 8        | 9             |
| Capex(INR mn/store)         | 20       | 40         | 35      | 5      | 25             | 25        | 35       | 30            |

## Comparison of key metrics

## Store level ROCE (%)

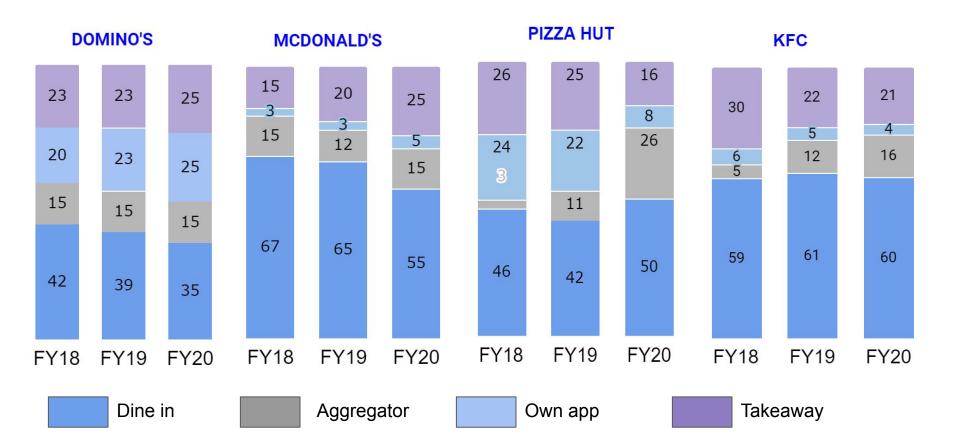


## Operating leverage kickers

## Adding complementary products (eg McCafe)

- McDonalds offers 45 hot and cold beverages through McCafe's
- Capex of just Rs 25-30 lakhs per store
- Helps in increasing volume and SSSG
- Price points are upwards of Rs 100, hence improves realisations and average order value
- Gross margins on beverages are 75-80% margin accretive
- Between meals consumption improves capacity utilisation

#### Convenience channels



# Domino's US - A technology company selling Pizza's

#### **Cloud Kitchens**

- Helps in exploring different brands and cuisines
- Delivery only business
- Flexibility to be an all meal business
- No location boundaries
- Savings in employee cost supervision etc
- Restaurant as a service (eg. Wendy's Rebel Foods)

## Food aggregator platforms

- Critical to create awareness
- Simplicity and usage
- Customer acquisition platform
- Eg. Swiggy operates 30 kitchens to fill in the gaps in cuisines
- Providing Cloud kitchen infrastructure through Swiggy access to help brands scale up rapidly

## Key competitive advantages

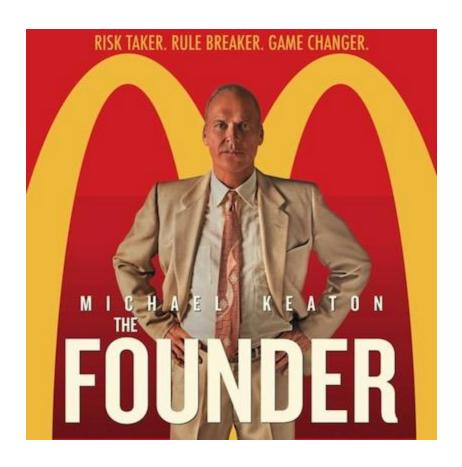
- Cultural relevance and adaptability
- Menu relevance and innovation
- Unit economics
- Supply chain
- Operating leverage

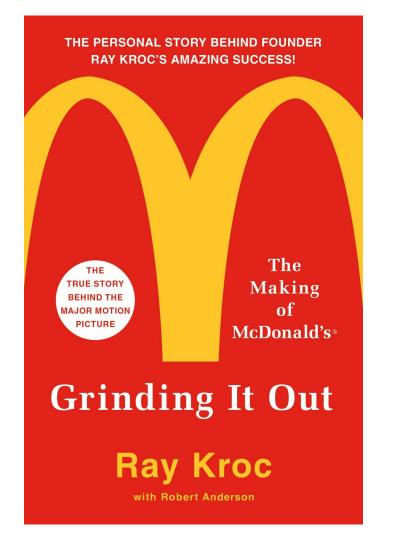
## Employee training (Eg McDonalds)

- Hamburger university instructs high potential restaurant managers, mid-managers and owner-operators in restaurant management
- More than 5,000 students attend the university every year
- Till now about 2,75,000 students have graduated with a degree of Hamburgerology
- It has nine campuses around the world Chicago, Tokyo, Sydney, Munich, Sao
   Paulo, Shanghai and Moscow

#### Business model of Brand owners

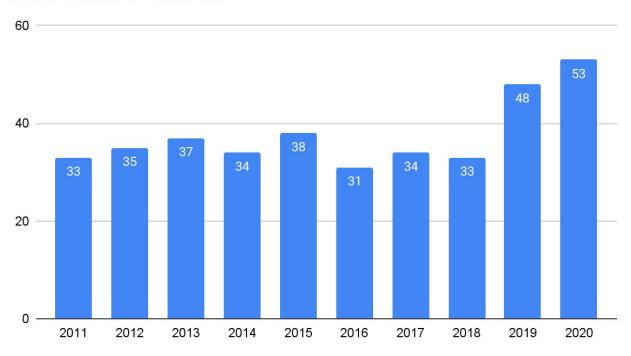
- Majority of their sales is from providing supply chain requirements to the franchise owners
- Some legacy stores are still operated by brand owners
- Most of the time and expertise is spent on marketing, branding, menu innovation and helping the franchise owners with the technical expertise, training and raw materials





## McDonalds - a real estate company

#### Total assets in USD Bn



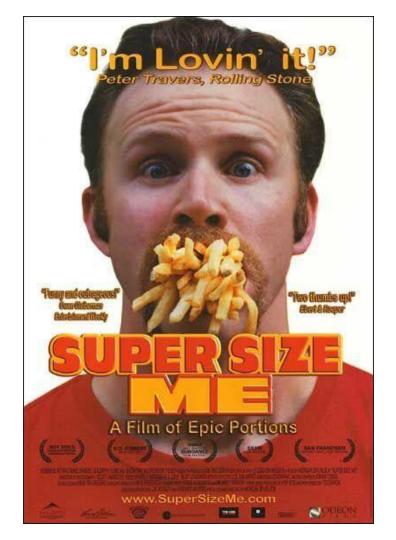
## Listed players increasing in India

- Jubilant Foodworks
- Westlife Development
- Devyani International
- Burger King India
- Sapphire Foods
- Barbeque Nation

## **Valuations**

|           | Jubilant | Devyani | Westlife | Burger<br>King | Barbeque<br>Nation | Domino's | McDonalds |
|-----------|----------|---------|----------|----------------|--------------------|----------|-----------|
| EV/Sales  | 10.1     | 16      | 8        | 7.4            | 8.5                | 4.46     | 9.55      |
| EV/EBITDA | 43.2     | 80.1    | 168.5    | -45.9          | 92.6               | 30.05    | 18.88     |
| P/E       | 149.1    | NA      | NA       | NA             | NA                 | 29.31    | 23.72     |

Based on FY21/CY21 numbers





#### Sources used

- Technopak Industry report
- Burger King, Devyani and Sapphire Foods DRHP
- Annual Reports
- Investor Presentations
- Management interviews



